Privacy Policy

Welcome to the official website of **Shanti Public Higher Secondary School, Guna** ("we", "our", or "us"). We are committed to safeguarding the privacy of visitors to our website and ensuring a safe and secure online experience.

This Privacy Policy explains how we collect, use, and protect your information when you visit our website: <u>https://www.shantipublicschoolguna.in</u>.

By using our website, you agree to the terms of this policy.

1. Information We Collect

We may collect the following types of information from users:

Personal Information

- Full name
- Email address
- Phone number
- Address (if submitted through online forms)
- Information related to admissions, inquiries, or feedback

Technical/Usage Information

- IP address
- Browser type and version
- Device type and operating system
- Pages visited on the website
- Date, time, and duration of visit
- Referring websites or links

2. How We Use This Information

We use the collected information to:

- Respond to inquiries, feedback, and admission-related requests
- Send important updates or notifications related to school activities
- Improve our website's content and user experience
- Maintain the security and functionality of our website
- Comply with legal and regulatory obligations

3. Cookies and Tracking

Our website may use **cookies** to collect basic browsing information. Cookies allow us to:

- Improve user experience
- Monitor and analyze website traffic
- Customize content for better engagement

You may disable cookies through your browser settings. However, some parts of the website may not function properly if cookies are disabled.

4. Sharing of Information

We do not sell or rent your personal information.

We may share information with trusted service providers (such as educational platforms or hosting providers) who support our school's operations, strictly for the purpose of delivering services and under confidentiality agreements.

We may also disclose your information when required by law or in good faith to protect legal rights, safety, or property.

5. Data Security

We implement appropriate administrative and technical safeguards to protect your data. While we strive to ensure your information is secure, no internet transmission is completely secure, and we cannot guarantee absolute protection.

6. Third-Party Links

Our website may contain links to external websites. We are not responsible for the content or privacy practices of these third-party websites. We encourage you to review their privacy policies before providing personal information.

7. Children's Privacy

We do not knowingly collect personal information from children under the age of 13 without parental or guardian consent. Any information submitted through admissions or contact forms is treated with care and confidentiality.

8. Your Rights

You may contact us to:

- Access or update your personal data
- Request deletion of your data (subject to regulatory requirements)
- Raise concerns about the use of your personal information

9. Updates to This Policy

We may update this Privacy Policy periodically. Any changes will be posted on this page along with the new effective date. We recommend reviewing it regularly to stay informed.

10. Online Fee Submission

Our website may provide access to secure online fee payment services. When submitting fees online, users may be required to provide payment-related information including:

Student's full name and admission details

Parent/guardian contact information

Payment method details (e.g., debit/credit card, UPI, bank information)

We use trusted third-party payment gateways that follow strict security and encryption standards. While we do not store sensitive payment information on our servers, the third-party service may retain necessary details to process the transaction securely.

We recommend reviewing the privacy policy of the payment service provider for more information about how your payment data is handled.

11. Contact Us

If you have questions or concerns regarding this policy, please contact us at:

Shanti Public Higher Secondary School, Guna Email: shantipublicguna@gmail.com Phone: +91-7542-255155, 471155 Address: Hea-d Post Office Road, Guna (M.P.) – 473001 Website: https://www.shantipublicschoolguna.in